

K. Sudarsanan Vs. General Manager, Ksfe Ltd. and Another

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Court : Kerala State Consumer Disputes Redressal Commission SCDRC
Thiruvananthapuram

Decided On : Jan-07-2014

Judge : P.Q. Barkath Ali, President & the Honourable Mr. V.V. Jose, Member

Appeal No. : First Appeal No. 32 of 2013 (Arisen out of Order Dated 06/06/2012 in
Case No. CC 202 of 2012 of District Alappuzha)

Appellant : K. Sudarsanan

Respondent : General Manager, Ksfe Ltd. and Another

Judgement :

P.Q. Barkathali: President

This is an appeal filed by the complainant in CC.202/12 on the file of CDRF, Alappuzha challenging the order of the Forum dated, August 18, 2012 dismissing the complaint.

2. The case of the complainant as detailed in the complaint before the Forum in brief is this:-

Complainant joined in a chitty conducted by KSFE, Mavelikkara Branch. He bid the chitty and obtained the amount on June 23, 2011. The opposite parties collected Rs.200/- for documentation charge and Rs.26/- as postal charge which they are not entitled to. The complainant claimed refund of the said amount and

compensation of Rs.50,000/-.

3. First opposite party is General Manager, KSFE Limited, Thrissur. Second opposite party is its Branch Manager at Mavelikkara. They in their version contended that no excess amount is collected from the complainant and that chit amount has been already disbursed by the complainant. The Forum heard both sides and found that opposite parties have disbursed the entire chit amount to the complainant and only that the opposite parties legally deducted Rs.200/- towards documentation charge and Rs.26/- towards postal charge and dismissed the complaint. Complainant has come up in appeal challenging the said order of the Forum.

4. It is revealed from the copy of the voucher produced by the opposite parties to show that they have deducted Rs.200/- towards the documentation charge and Rs.26/- towards postage charge. No evidence is adduced by the complainant to show that the opposite parties are not entitled to deduct those amount. Therefore Forum is perfectly justified in dismissing the complaint.

In the result we find no merit in this appeal and the same is hereby dismissed.

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