

The Consumer Protection Act, 2019

Section 1 - Short title, extent, commencement and application

- (1) This Act may be called the Consumer Protection Act, 2019.
- (2) It extends to the whole of India except the State of Jammu and Kashmir.*
- (3) It shall come into force on such date¹ as the Central Government may, by notification, appoint and different dates may be appointed for different States and for different provisions of this Act and any reference in any such provision to the commencement of this Act shall be construed as a reference to the coming into force of that provision.
- (4) Save as otherwise expressly provided by the Central Government, by notification, this Act shall apply to all goods and services.

*. *Vide* notification No. S.O. 3912(E), dated 30th October, 2019, this Act is made applicable to the Union territory of Jammu and Kashmir and the Union territory of Ladakh.

1. 20th July, 2020.--- S. 2 [Except clauses (4), (13), (14), (16), (40)], s. 3 to 9 (both inclusive), s. 28 to 73 (both inclusive) [Except sub-clause (iv) of clause (a) of sub-section (1) of section 58], s. 74 to 81 (both inclusive), s. 82 to 87 (both inclusive), s. 90 and 91 [Except sections 88, 89, 92 and 93], s. 95, 98, 100 and 101 Except clauses (f) to (m) and clauses (zg), (zh) and (zi) of subsection 2, s. 102, 103, 105, 106, 107 [Except sections 94, 96, 97, 99, 104], *vide* notification No. S.O. 2351(E), dated 15th July, 2020, *see* Gazette of India, Extraordinary, Part II, sec. 3(ii).

24th July, 2020.--- S. [2 clauses (4), (13), (14), (16), (40)], s. 10 to 27 (both inclusive), sub-clause (iv) of clause (a) of sub-section (1) of section 58, s. 88, 89, 92 and 93, 94, 96, 97 and 99, clause (f) to (m) of sub-section 2 and clauses (zg), (zh) and (zi) of sub-section 2 of s. 101, 104, *vide* notification No. S.O. 2421(E), dated 23rd July 2020, *see* Gazette of India, Extraordinary, Part II, sec. 3(ii).