

Consumer Protection Act, 1986

Chapter 02 - CHAPTER 02: CONSUMER PROTECTION COUNCILS

SECTION 04: THE CENTRAL CONSUMER PROTECTION COUNCIL(1)24["The Central Government shall"] , by notification, establish with effect from such date as it may specify in such notification, a Council to be known as the Central Consumer Protection Council (hereinafter referred to as the Central Council).(2) The Central Council shall consist of the following members, namely :-(a) the Minister in charge of22[consumer affairs] in the Central Government, who shall be its Chairman, and(b) such number of other official or non-official members representing such interests as may be prescribedSECTION 05: PROCEDURE FOR MEETINGS OF THE CENTRAL COUNCIL(1) The Central Council shall meet as and when necessary, but 25[at least one meeting] of the Council shall be held every year(2) The Central Council shall meet at such time and place as the Chairman may think fit and shall observe such procedure in regard to the transaction of its business as may be prescribedSECTION 06: OBJECTS OF THE CENTRAL COUNCILThe objects of the Central Council shall be to promote and protect the rights of the consumer such as,-(a) the right to be protected against the marketing of goods26[and services] which are hazardous to life and property;(b) the right to be informed about the quality, quantity, potency, purity, standard and price of goods26[or services, as the case may be,] so as to protect the consumer against unfair trade practices;(c) the right to be assured, wherever possible, access to a variety of goods26[and services] at competitive prices;(d) the right to be heard and to be assured- that consumers' interests will receive due consideration at appropriate forums;(e) the right to seek redressal against unfair trade practices26[or restrictive trade practices] or unscrupulous exploitation of consumers; and(f) the right to consumer educationSECTION 07: THE STATE CONSUMER PROTECTION COUNCILS(1)27["The Central Government shall"], by notification, establish with effect from such date as it may specify in such notification, a Council to be known as the Consumer Protection Council(hereinafter referred to as State Council).28[(2) The State Council shall consist of the following members, namely:-(a) the Minister in -charge of consumer affairs in the State Government who shall be its Chairman;(b) such number of other official or non -official members representing such interests as may be prescribed by the State Government.29(c) such number of other official or non-official members, not exceeding ten, as may be nominated by the Central Government.(3) The State Council shall meet as and when necessary but not less than two meetings shall be held every year.(4) The State Council shall meet at such time and place as the Chairman may think fit and shall observe such procedure in regard to the transaction of its business as may be prescribed by the State Government.]SECTION 08: OBJECTS OF THE STATE COUNCILThe objects of. every State Council shall be to promote and protect within the State the rights of the consumers laid down in clauses (a) to (f) ofsection 6-SECTION 08A: THE DISTRICT CONSUMER PROTECTION COUNCIL30 (1) The State Government shall establish for every district, by notification, a council to be known as the District Consumer Protection Council with effect from such date as it may specify in such notification.(2) The District Consumer Protection Council (hereinafter referred to as the District Council) shall consist of the following members, namely:"(a) the Collector of the district (by whatever name called), who shall be its Chairman; and(b) such number of other official and non-official members representing such interests as may be prescribed by the State Government.(3) The District Council shall meet as and when necessary but not less than two meetings shall be held every year.(4) The District Council shall meet at such time and place within the district as the Chairman may think fit and shall observe such procedure in regard to the transaction of its business as may be prescribed by the State Government.SECTION 08B: OBJECTS OF THE DISTRICT COUNCIL30The objects of every District Council shall be to promote and protect within the district the rights of the consumers laid down in clauses (a) to (f) of Section 6.